

IGO Medical Group accepts most major health insurance plans, but it is the patient's responsibility to call the health plans and verify that IGO is an in-network provider for your particular plan. Even if your insurance is on the list below, it may not cover all our services.

If you have a primary insurance plan that IGO does not accept, we must bill them and receive a denial of payment in order to then bill your secondary insurance. There is no guarantee that the secondary insurance will cover your services. If your insurance(s) deny payment, you will be responsible.

IGO accepts all Major PPO plans affiliated with local networks. Accepted PPO plans include, but not limited to:

Aetna - including Trinet Elect Choice Open Access and Open Access Select (no HMO, no Covered California, no Aetna Medicare Advantage PPO, no Narrow Network, no EPO, no Whole Health, no Aetna Aexcel, no Savings Plus)
Admar Med Network
Anthem Blue Cross - including Pers Platinum (no HMO, no Select PPO, no Narrow Network, no Pers Select)
Beech Street
Blue Shield – including Tandem PPO (Pers Gold), CalPERS Gold and Platinum PPO, High Performance Network EPO (HPN) (no HMO, no Promise - Medi-Cal, no Prime Healthcare)
Blue Cross/Blue Shield PPO (out of state plans) - including Pers Platinum (no HMO)
CCN
Cigna – including Oscar (no HMO, no Cigna EPO IFP - out of Tennessee, no Choice Fund LCP, no Local Plus)
First Health
GEHA
Guardian
Healthcomp
Humana
Medicare - this includes most Medicare Advantage PPO plans (no Aetna Medicare Advantage)
Multiplan Network (SMPP)
NAPP (National Association Preferred Providers)
One Health Plan
Operating Engineers
Pacific Foundation for Medical Care
PHCS
Plan Handlers
Principal Financial Group
Provider Network of America PPO
Scripps Employee Health Plans - EPO and PPO (no HMO)
Tricare Select / Health Net Federal Services 2023 (not accepting new patients at this time)
United Healthcare - including UHC Freedom Plan (no Core, no Medi-Cal, no Nexus, no Community Plan, no Oxford EPO, no Harvard Pilgrim Shared Services, no Qualcomm Scripps Plans-QDHP) For Navigate - must call UHC to inquire

For Qualcomm Employees: IGO physicians are providers for the Qualified Deductible Health Plan with United Healthcare. IGO physicians are NOT providers for the premier options with Scripps Health.

The only HMO plan we accept is:

Tricare Prime / Health Net Federal Services 2023 (referral required for all services except well care) (not accepting new patients at this time)

The only Covered California plans we accept are:



Blue Shield PPO (no HMO)
Anthem Blue Cross Pathways (no EPO Exchange Plans, no HMO)
(no Medi-Cal or Molina)

Plans NOT accepted at IGO are:

Healthnet or Am Better Health
California Health and Wellness (Medi-Cal)

ALL New Patients please send a copy of the front and back of your insurance card(s) to insurance@igomed.com
Please include your name and date of birth for verification.